

AFTER READING, PLEASE SIGN AT THE BOTTOM OF CLASS REGISTRATION FORM.
PLEASE KEEP THIS COPY FOR YOUR RECORDS.



TRAINING CLASS POLICY

Class attendance If you miss a session please contact us to discuss what was covered and to receive a copy of the homework. All of our classes at Paws Inn Resort are taught in a series, for this reason we cannot permit drop-ins or make-up classes.

Policy on dog behavior in classes We reserve the right to decline entry to (or excuse from class) any dog that presents behavior issues that may be dangerous, disruptive, or exacerbated by participation the class. If you have concerns about how your dog will react in a classroom setting, please contact us on the phone prior to signing up for the class. If the trainer determines that it is in everyone's best interest that your dog work with a private trainer you will be provided with a full refund and a list of trainers.

Policy of human behavior in class We reserve the right to decline entry to (or excuse from class) any person whose conduct or behavior may be disruptive to the class. Our classes are reward-based and focus on dog friendly training methods to help people teach their pet dogs basic pet-dog manners. Harsh corrections and/or intimidating training methods will not be tolerated. We reserve the right to refuse service to anyone for any reason.

Policy of Kids in Class Anyone aged 7 -17 participating in a must have a parent or responsible adult as a primary handler or as an assistant during every class. Kids under age of 7 participating may help with behavior/commands once established. Must not be disruptive of others in class.

Equipment:

Collars: Please bring your dog to class in a well-fitting buckle collar, or a Gentle Leader head collar. Gentle Leaders are not required, but are available for purchase \$15. Choke chains, prong collars, and electronic collars are not allowed. Harnesses are allowed only if the leash is clipped to the FRONT. If your dog is too unruly in a harness, we will recommend a buckle collar or Gentle Leader.

Leashes: Please bring your dog to class on a 4- or 6-foot nylon, cotton, or leather leash, no wider than 3/4". No chain leashes, double-handles, or retractable leads.

Facility Rules: All dogs must remain on leash when on the premises of the training facilities. All owners must clean up after their dogs when on the premises of the training facilities.

Feeding your pet: Please bring your pet to class hungry: do not feed your pet 4-5 hours prior to class. Bring a generous supply of small tidbits that smell better than the next dog's rear end! We do carry a wide variety of treat here at our store that is 10% off during classes.

Health and Vaccinations You are required to show proof that your dog is current on his or her vaccinations on or before the first day of class. By bringing your dog to class you certify that your dog does not have any contagious diseases. If at any point during the course your dogs become ill please call us immediately. Do not bring an ill dog to training class.

Class Cancellations If the minimum enrollment for a class (4 dogs) is not met by at least 3 days prior to the first class session, the class will be cancelled or rescheduled. We will notify you at least 3 days before the class was scheduled to begin, to see if you would like to enroll in a different session or receive a refund.

Refunds Refunds will be provided if you notify us of your cancellation at least 5 days before the first class session. All refunds will be sent by mail in the form of a check. A partial refund (50%) will be offered if, within the first session of a class, a dog is unable to continue due to injury or illness. A note from your vet may be requested. No refund can be provided for any reason, after the first 3 sessions of a class. There is a \$30 fee for all returned checks. Refunds are not available for a dog that cannot attend class due to her heat cycle.

In fairness to everyone, and in an effort to keep class sizes consistent, **MAKE UP CLASSES WILL NOT BE AVAILABLE** (unless cancelled by your instructor). If you know you are going to miss a class, and would like to schedule a private lesson with your instructor to be tutored on the missed class, private lessons are available at \$15 per half hour, scheduled at your instructor's convenience. Please contact your instructor directly for private lessons.